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March 24, 2021

Dear Valued Customer,

We are happy to inform you that as of Wednesday, March 24th, PendoTECH has been acquired by the Mettler-Toledo Group. This is an important step in our company history and we are excited about the opportunities this presents.

We are committed to continuing to deliver the excellent product quality and outstanding customer support that you have come to expect from PendoTECH, and look forward to adding the strengths of METTLER TOLEDO.

Your PendoTECH contacts will remain the same as they have been, and our PendoTECH team and main business activities will remain centered in Princeton, New Jersey, USA.

Thank you for choosing PendoTECH as your partner.

Should you have any questions please do not hesitate to contact us.

Best Regards,

A handwritten signature in black ink, appearing to read 'Jim Furey', with a stylized, cursive script.

Jim Furey and the PendoTECH management team